



ONTARIO
CLRI

Centres for Learning,
Research & Innovation
in Long-Term Care

THE IMPORTANCE OF RESIDENT ENGAGEMENT



FREE WEBINAR



JAIMIE KILLINGBECK, R.KIN

Director of Quality and Innovation,
Schlegel Villages



**JENNIFER HARTWICK,
MSc. (KIN)**

Director of Business Process
Development, Schlegel Villages

**Thursday, September 20, 2018
1:30PM–2:30PM EST**

This webinar is being offered in collaboration with the Seniors Quality Leap Initiative (SQLI) and will explore some of the strategies that Schlegel Villages have used to engage residents in enhancing Village Life.

THROUGH THIS WEBINAR, YOU'LL LEARN...

- Ways residents are socially engaged
- How to measure resident engagement and satisfaction through a self-reported survey
- How to involve residents in creating change



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