



Webinar
August 22, 2018

Supporting the Rainbow Community

REAL STORIES

Presented in Partnership with:



Presented by:
Mary Harvey, Ottawa Senior Pride Network and
Dick Moore, Senior Pride Network Niagara

ACKNOWLEDGEMENT



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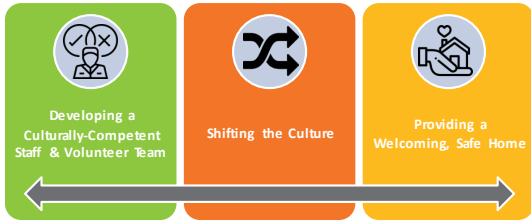


AGENDA & LEARNING OBJECTIVES:

- Introductions – Dick Moore & Mary Harvey
- Our learning objectives are to help you:
 - Learn strategies to build culturally-competent staff and volunteer teams
 - Gain a deeper understanding of how to create a culture in your LTC home that feels welcoming and safe to LGBTQ2S+ residents.
 - Explore opportunities to communicate effectively to residents, families, and the public that you are an LGBTQ2S-friendly and inclusive home

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OUR PRESENTERS



Mary Harvey
Training Team Volunteer
Ottawa Senior Pride Network



Dick Moore
Founder
Senior Pride Network Niagara

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On a scale of 1 - 5, with 1 being "Not at all" and 5 being "Completely"



How confident are you in handling bi-, homo-, or trans-phobic behaviours in your care home?

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Learning Objective #1



Bi-, Homo-, and Transphobic behaviours in your care home

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Gender Identity

"I am _____."

Male | Female | Trans
Gender-fluid, Intersex, etc.

Sexual Orientation

"I like _____,
therefore I am _____"

Straight, Gay, Lesbian, Bisexual,
Pansexual, Asexual, etc.

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DEVELOPING A CULTURALLY-COMPETENT TEAM



Policies

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DEVELOPING A CULTURALLY-COMPETENT TEAM



Recruitment & Interviews



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DEVELOPING A CULTURALLY-COMPETENT TEAM



Training & Tracking

Resource Spotlight: Ontario CLRI: [A Home for All: LGBTQ2S+ Resources for Long-Term Care Homes](#)



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How many people working at your care home are from the LGBTQI2S+ Community?



- a) Don't know
- b) 0
- c) 1 - 5
- d) 6 - 10
- e) Too many to count!



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Learning Objective #2



Shifting the culture in your care home

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SHIFTING THE CULTURE



Who is around your table?

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SHIFTING THE CULTURE



Deal with Trans-, Bi-, & Homophobia

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SHIFTING THE CULTURE



Build an **ally** team



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SHIFTING THE CULTURE



Review **all** communications

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On a scale of 1 - 5, with 1 being "Not at all" and 5 being "Completely"



How comfortable do you think an out LGBTQI2S+ resident would feel in your care home today?

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Learning Objective #3



Providing a **welcoming, safe** home

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PROVIDING A WELCOMING, SAFE HOME



Let **everyone** know
Zero Tolerance for
harassment

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On a scale of 1 - 5, with 1 being "Not at all" and 5 being "Completely"



How confident are you feeling **now**,
at the end of this session, in handling
bi-, homo-, or trans-phobic behaviours
in your care home?

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QUESTIONS?

Please direct any questions to:

Dick Moore, Founder, Senior Pride Network Niagara
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Michelle Fleming, Knowledge Broker (Ontario CLRI at Bruyère)
mfleming@bruyere.org | 613-562-6262 ext. 2527



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RECORDED WEBINAR

Webinar series: Supporting the Rainbow Community
Presented by: Rick Gourlie, former LTC Administrator
Original air date: June 20, 2019



Supporting the Rainbow Community: A Home for All
[Recording](#)



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UPCOMING WEBINARS

Webinar Series: How Do We Apply CultureChange to Caring for People Living With Dementia?
Presented by: Dr. Allen Power, MD, FACP

1 [Dementia Beyond Disease: Enhancing Well-Being](#)
October 8, 2019, 12:00 pm - 1:00 pm EST

2 [Negotiating Autonomy and Risk: A Relational Approach](#)
November 26, 2019, 12:00 pm - 1:00 pm EST



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PLEASE COMPLETE THE SURVEY

Thank you for participating in the webinar
Supporting the Rainbow Community: Real Stories

Please fill in our short, confidential **survey** which will be used to help the Ontario CLRI improve and report on its value to the sector

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